

Managed Support Services

Embrace the full potential of your Azure Environment

Data-Driven goes beyond the development and implementation of Modern Data Platforms. Our Managed Support Services offering is customizable to the business requirements and skills needed; we offer up to 24x7 support of all levels of operational support from basic Level-1 triage through to advanced data engineering depending on your business needs.



See what customers are saying:

"Data-Driven has helped our team incredibly and the support services team fill internal skill gaps in our team to ensure our systems optimal performance for our users."

Sandeep Mathur, TfNSW Program Manager

Our Offer?

Activities

- Infrastructure and Platform Management
- Monitoring and Alerting
- Bug Fixing
- Finding Optimization Opportunities
- Cost Management and Optimization
- Deployment Management

Services Supported

- Azure Platform and Services
- Synapse
- Databricks and Delta Lake
- Data Governance - Azure Purview
- Data Visualization - Power BI
- Data Lakehouses and Data Lakes
- Data Warehouses
- Data Pipelines and Data Modelling
- Networking Solutions