

# Implementing an Effective









## **About Us**

We deliver innovative data and AI solutions to help organisations build a data-driven culture and empower their business decisions with insights.



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## What We Do

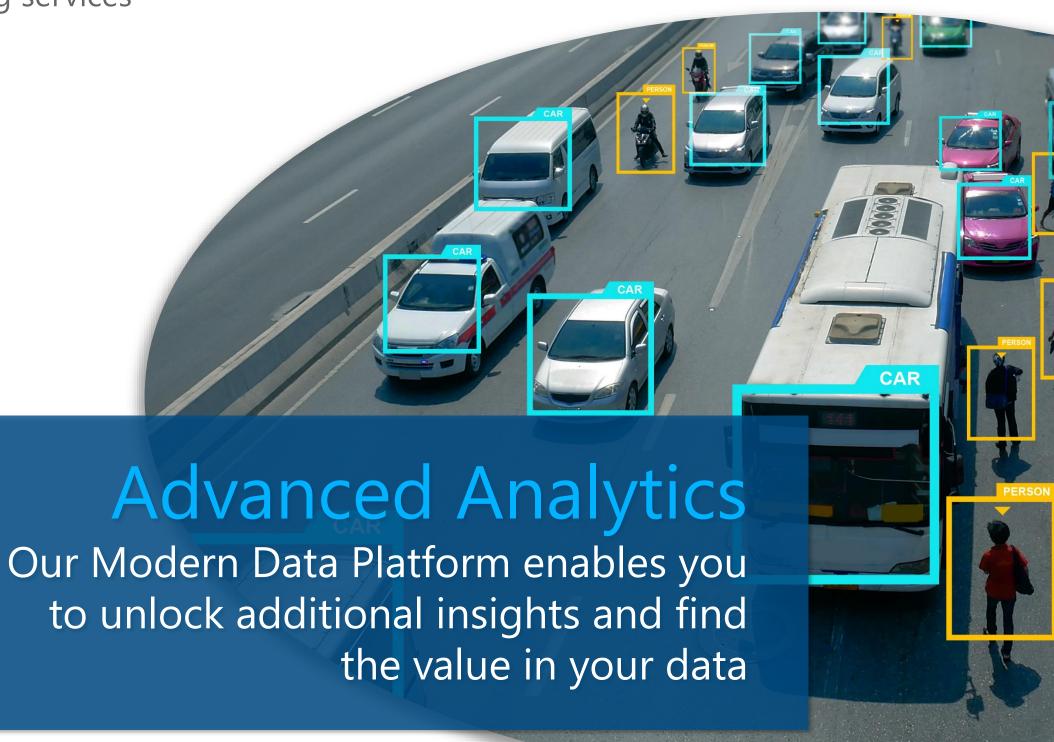


End-to-end data and AI consulting services



Assess your current data estate/analytical requirements and define a strategic roadmap to achieve your goals on time and on budget







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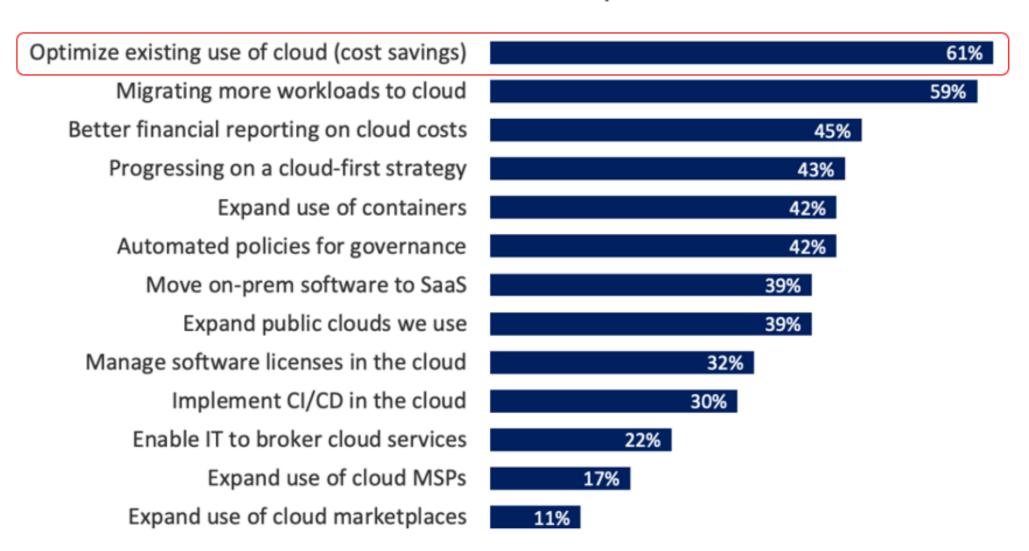


# Why do we need a Cost Strategy?

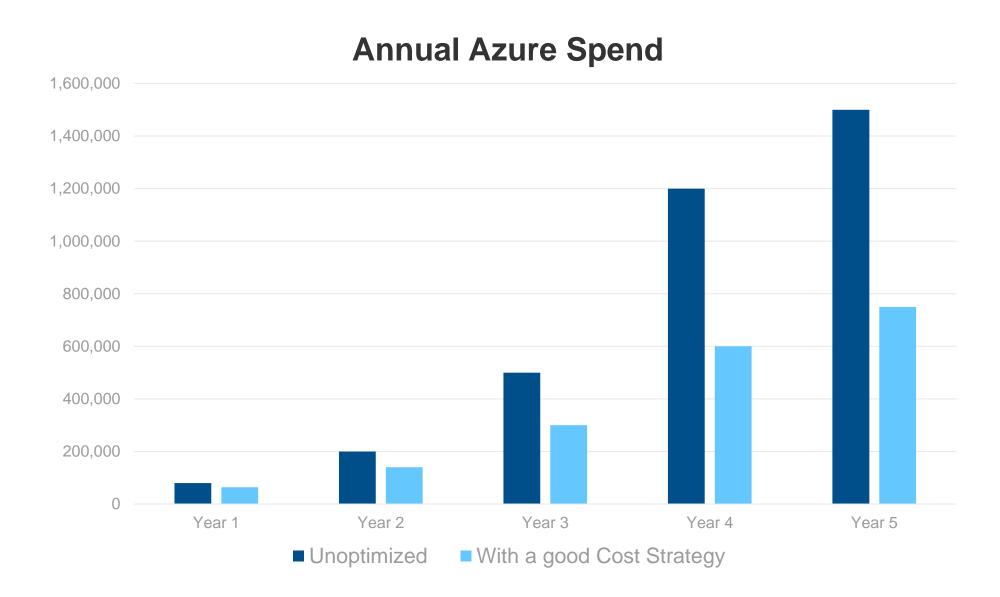
**Cost saving** is the top initiative for cloud users for the 5<sup>th</sup> year in a row, according to the Flexera 2021 State of the Cloud Report.

#### **Top Cloud Initiatives for 2021**

% of all respondents



Source: Flexera 2021 Start of the Cloud Report

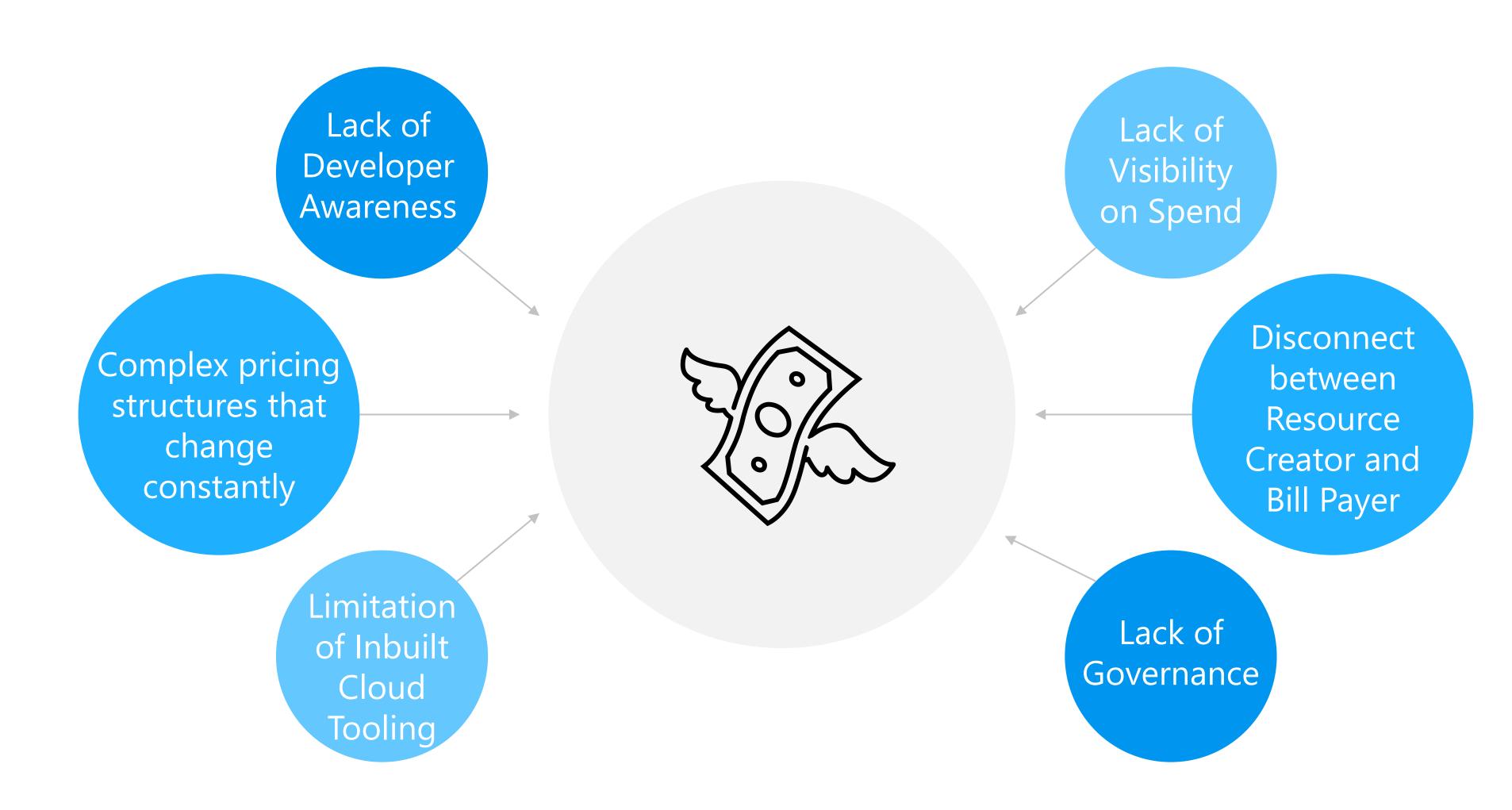


Savings of 30-50% are common with a good Cost Strategy



## What causes Costs to Spiral?

The cloud, by nature, allows self-service and rapid scaling. Without management controls, these quickly contribute to large costs



# Cloud Misconceptions - Expectations Vs Reality

Expectations	Reality
Moving to cloud will save costs instantly and automatically.	As opposed to on-prem, cloud cost has variation of costs.  Opex versus Capex
"Lift and Shift" to the Cloud is cheaper than OnPrem	laaS can be much more expensive than PaaS
Cloud cost optimisation is built into the cloud Service	A cloud provider only offers you its cloud services and computing platform to develop, run, and scale your applications
Setup and forget / Run once	Pricing and resource structure is complex and needs constant a proactive approach with continual reviews
Cloud Providers have great tools for Cost Management	The tools are limited and not nearly as helpful as they could be



## Solution – A healthy Cost Management Process

#### 5. Educate

Create awareness, educate your team to build a data-driven, cost-aware culture in the cloud.

### 4. Set up good Governance

Set up policies for consistent governance to prevent spiraling costs



### 1. Understand your Costs

Firstly, get visibility on who is spending what and why. Measure and Benchmark.

#### 2. Assess for Improvements

Identify areas in your business that need improvement and opportunities to save money

### 3. Optimize your Usage

Take cost saving actions and measure the result.

# 1. Understand your Costs



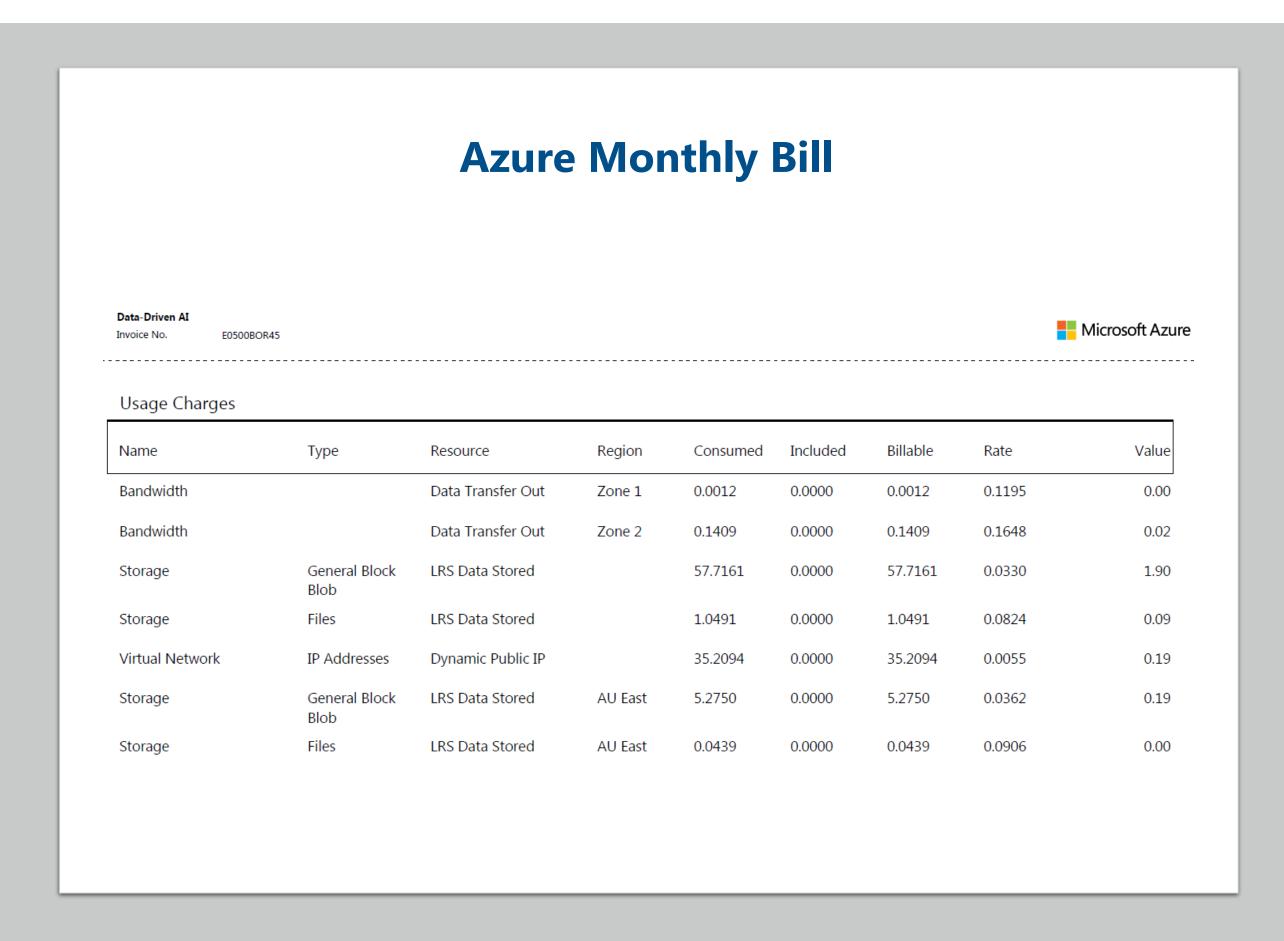
## Improving the *visibility* of costs is the first step to understanding that you have a spiraling cost problem

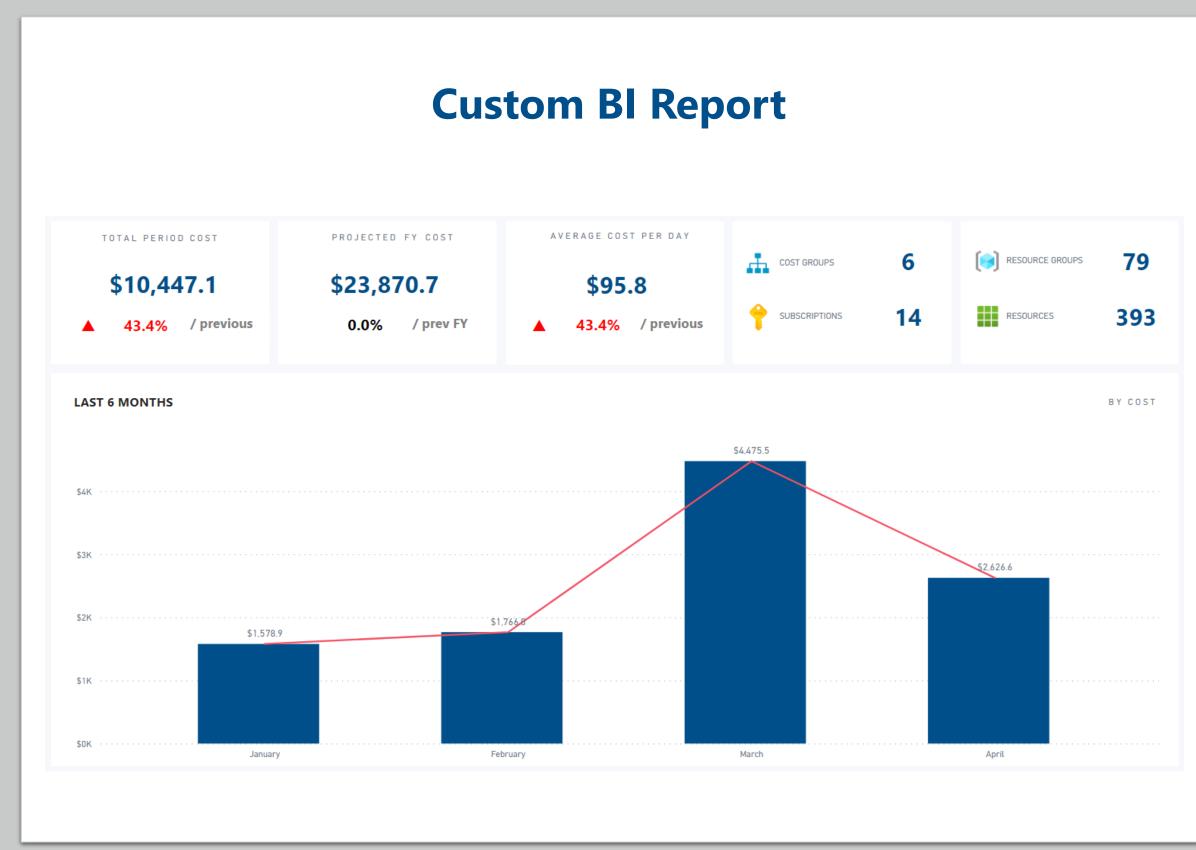
- 1. Find a tool that lets you analyse and report on Cloud spend
- 2. It should have at *least* the following capabilities:
  - 1. Allow self-service reporting / analytical features
  - 2. Compare Actual Costs versus Budget versus Forecasts
  - 3. View by **Business Unit** as opposed to technical hierarchies
  - 4. Send monthly reports to Business Unit Owners (the **Payer**)
  - 5. Be extensible to match your business processes
- 3. The Cloud Provider tools have *some* of these features
- 4. Consider connecting to the granular data with a BI tool like Looker, Tableau or Power BI and reuse skills in your organisation



## Example of an Azure Invoice versus Custom Bl

The granular data gives you analytical ability to understand your costs





# 2. Assess for Improvements



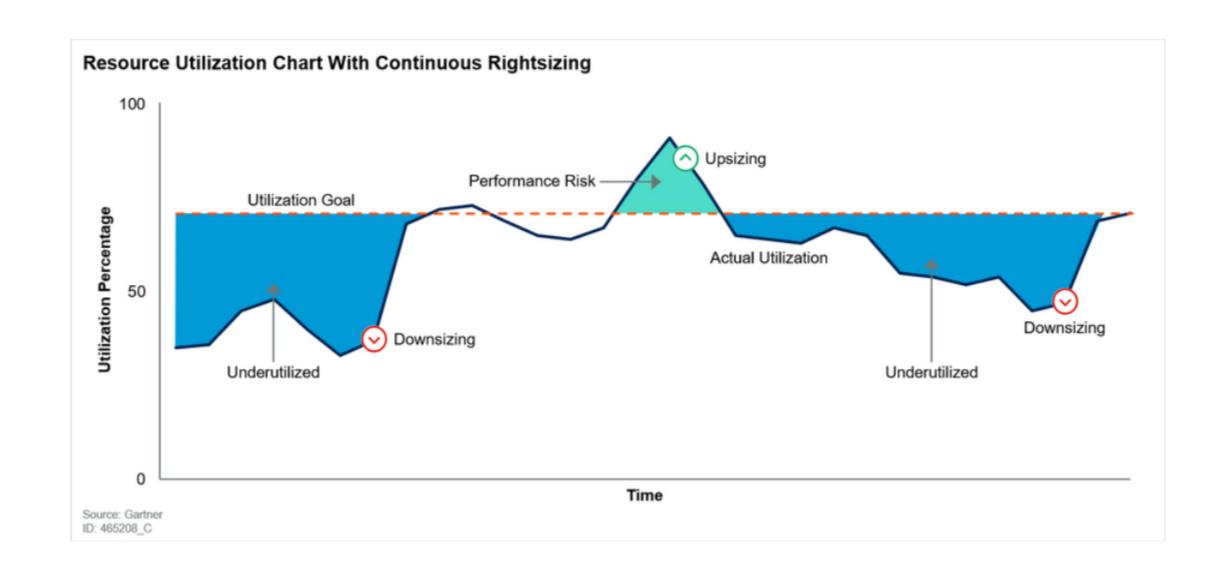
## Identify areas that need improvement and opportunities to save money

- 1. Involve all stakeholders from **Tech** and **Business**
- 2. Benchmark the current system over time
- 3. Identify low hanging fruit with a cost/benefit analyses
  - 1. What are the top expenses?
  - 2. Are there resources that are no longer used?
  - 3. Compare customer availability with system availability schedules
- 4. Perform a **Governance** Maturity Assessment
- 5. Prepare an implementation **Plan**
- 6. Assign an accountable **Owner** to the Plan

## 3. Optimize your Usage

Implement Cost-Saving optimizations in order of Effort/Benefit and measure the result

- 1. Reserved Instances (Prepay with discount)
- 2. Review Cloud offers for Development Licenses
- 3. Review native PaaS capabilities
- 4. Right-Size Resources
- 5. Remove Zombie Resources
- 6. Schedule Workloads
- 7. Review Backup Requirements
- 8. Review Data Storage Requirements
- 9. Cut down and be on top of your data transfer costs
- 10. Review pricing structures and set for your workloads/ use-cases and many more...



# 4. Set up good Governance



## Enforced Preventative Maintenance is the easiest way to reduce the management chaos on large systems

- 1. Enforce good Resource Naming Conventions
- 2. Establish who is the Owner (Person accountable) of each resource
- 3. Set up a monthly cost report to be emailed to all stakeholders
- 4. Set up cost alerts when costs exceed budget or forecast
- 5. Set up cost alerts for cost anomalies
- 6. Budgeting should be enabled as granular as possible:
  - Pace of Budget
  - Alerts to Owner
- 7. Enforce use of Tags
- 8. Environments should be split by Subscription Dev and Prod
- 9. Use a single source of truth for identity
- 10. Schedule regular review sessions





#### An effective cost management strategy needs to be built into the organization culture to bridge technical and business

- 1. Executives (e.g. CxOs, Executive Sponsors)
  - Have the power to effect change in the organisation
- 2. Business Owners (e.g. Project Managers, Program Managers)
  - Put Cost Management and Optimisation into the project budget
  - Understand customer schedules and business hours availability
- 3. Technical Leads (e.g. Lead Architects, Principal Consultants, Team Leads)
  - Ensure architecture embraces cloud PaaS capabilities
  - Ensure backlog has Cost Management and Optimisation tasks
  - Educate Dev Team on developmental cost best practices



## Development Best Practices for Cost-Saving

- 1. Start Small
- 2. Consider architectural changes before scaling up to solve a performance problem
- 3. Your Dev and Prod Environments probably will NOT be the same due to cost
- 4. Use DevOps and Automation to pause/unpause/deploy environments on demand
- 5. When you scale something up, set up a notification/reminder
- 6. Choose Horizontal scaling over Vertical Scaling
- 7. With integration components, keep an eye on data ingress/egress charges.
- 8. Be aware of the premium of PaaS services
- 9. laaS can be more expensive than PaaS due to it's "On or Off" approach
- 10. Plan from the start for Redundancy
- 11. Test Cost Saving optimisations on DEV first to reduce risk



## **Cost Saving Tips**

- 1. Repeat Steps 1-5 continually Cost Optimisation is not a once-off exercise
- 2. Get your IT Team on board to find the right balance between Preventative Maintenance policies and Innovation
- 3. Get buy in from the top to build a data-driven cost culture in your organization
- 4. Educate all stakeholders (business and technical) in every project around cloud costs
- 5. If you contract out work ensure your Vendor includes Cost Optimisation during Dev AND in their Managed Support
- 6. Automate Trying to manage a cloud platform manually is crazy
- 7. Extract the granular data and connect your BI tool of choice to it
- 8. Invest in an automated Cost Management tool like CloudMonitor, CloudHealth, Sharegare Overcast etc.





### Reduce your Cloud Spend with Automated Cost Governance

Your customers are online 40 hours a week - Why Al-Driven run your services overnight? Auto-pause or scale-Smart Recommenddown according to your custom business schedules Scheduling ations Anomalies, recommendations and Cost

Reporting

Cost-Saving opportunities and recommendations based on real-time utilization metrics to find oversized and unused resources

via multiple Microsoft 365 channels

reminders to the person accountable

Intelligent Anomaly Alerting Detections

If you spent more than the day before you want to know why. CloudMonitor will alert you with an audit log of what happened yesterday

CloudMonitor Bot embeds directly into your Dev Teams project workflow to catch expensive mishaps immediately and answer real-time cost queries

Teams/Slack Bot

**Smart** Budgets

Budgets and forecasts that considers the pace of consumption and alerts the Owner sooner rather than later

Extensible self-service, reporting to match your business processes with budgeting, forecasting and scheduled reports to business unit owners.

Ownership & Accountability

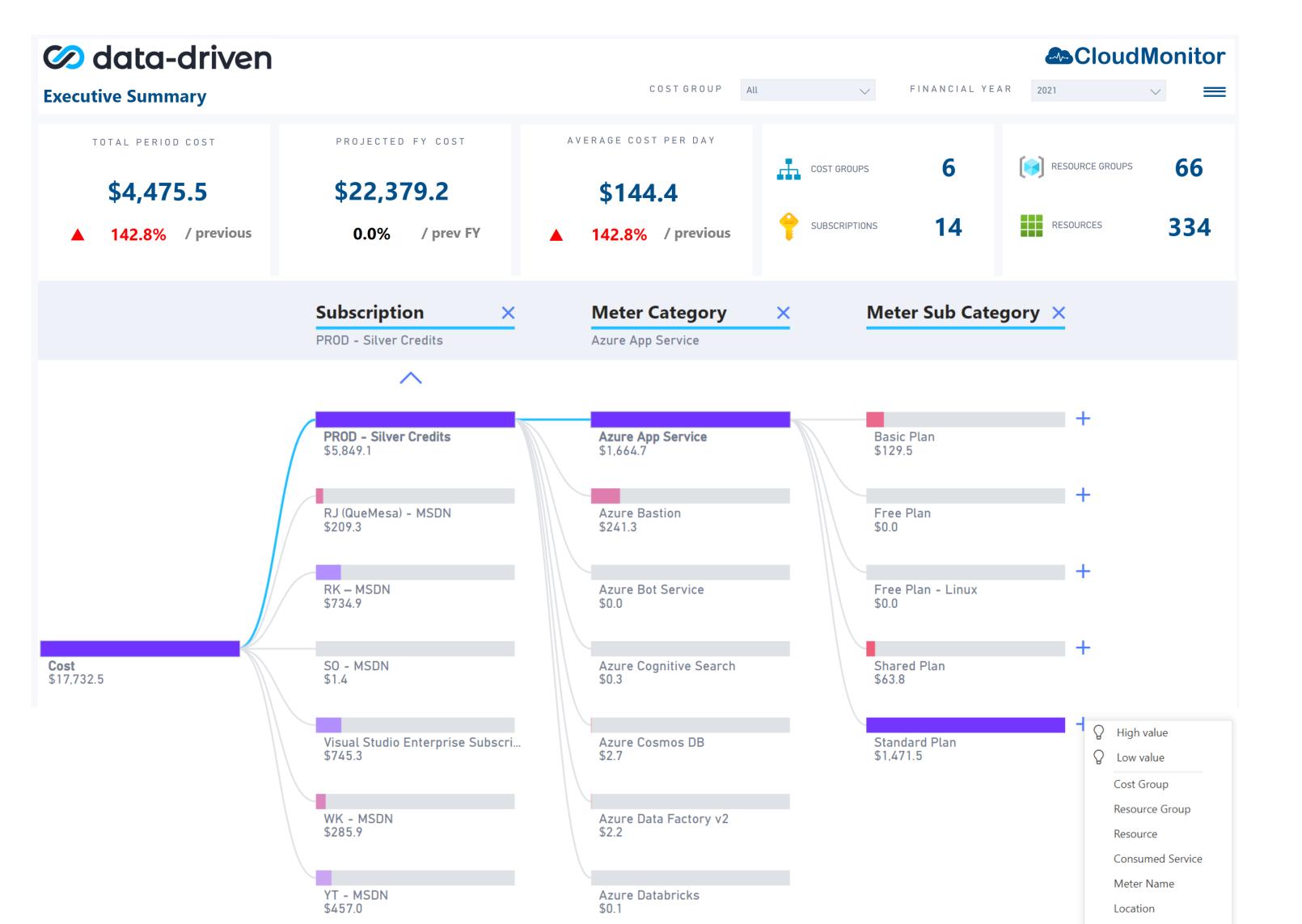
Every resource has an Owner and a Created Date. Create Cost Groups that match your business structures for non-technical users

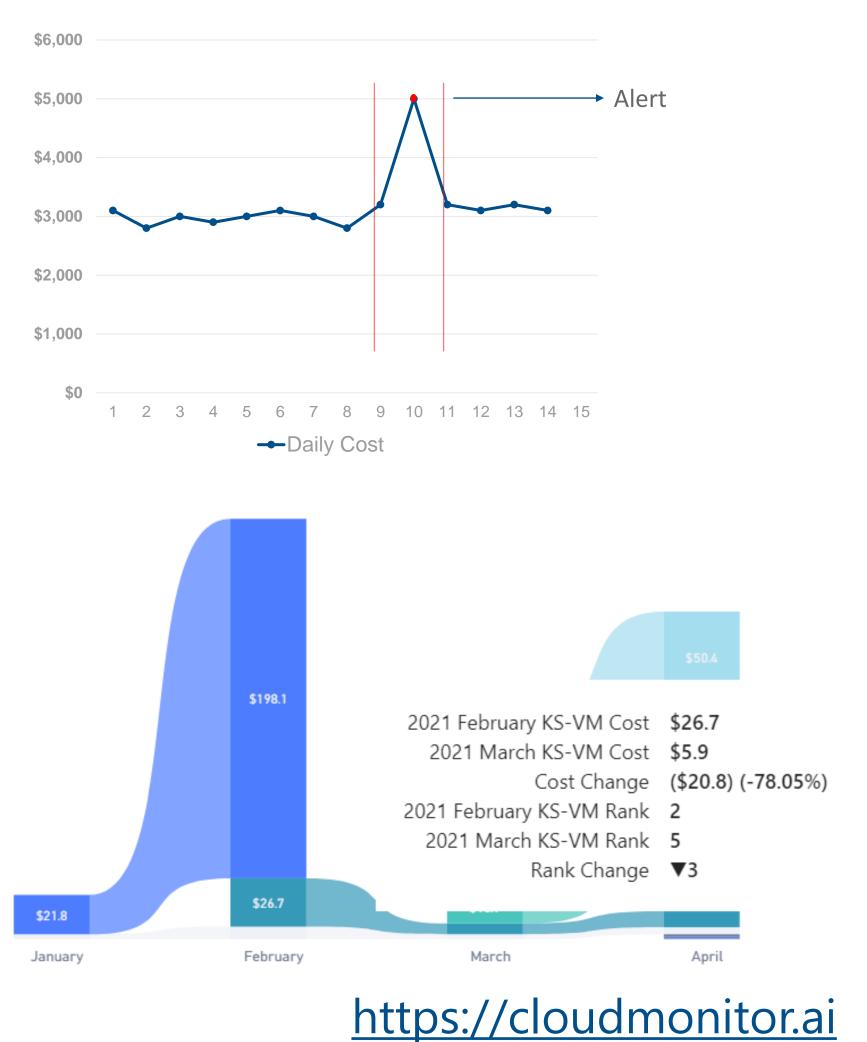
## **a**CloudMonitor

## Reduce your Cloud Spend with Automated Cost Governance













## Data-Driven - Azure Cost Optimization Assessment

Our Agile approach involves the technical and business users from the start in a rapid feedback loop to quickly add value without disrupting your business

### Report and Presentation (within 3 days)

We'll present our report and highlight the next steps to gain the biggest benefits, as well as which resources to "right-size" and other costsaving opportunities (like Reserved Instances)

#### **Review Cost Governance Process**

We'll look at how you currently do
your budgeting versus forecasting and
how resources are created and
managed

#### **Document Quick Wins**

Find the low hanging fruit with the least risk first to make big cost savings



**Identify** 

#### **Discovery Workshop**

We hold a workshop with the technical users responsible for cost management to understand the environment, key workloads, and pain points

#### **Review Azure Ecosystem**

Using Reader Access only (no risk), we review your system in detail and begin compiling our report by Resource Group

#### Identify over-sized & zombie resources

Find resources that are underutilized and costing money. "Right-size" them to save on these costs



# Reducing Azure Spend & DevOps Improvement

Customer Success Story – Cost Optimisation – Read Online



#### Clinic to Cloud

Clinic to Cloud is a cloud-based medical software that provides Australian healthcare teams with greater visibility and control - to ultimately improve patient care. Clinic to Cloud has invested in technology which help clinicians reduce costs, increase access to information and provide improved patient care.

### The Challenge

After a period of increased growth and additional customers the costs on the Azure platform increased significantly as more developers worked on the system.

This resulted in a large Azure bill each month which increased over time. In addition to this the DevOps solution needed to be updated to match recent platform enhancements.

#### The Solution & Business Value

We identified under-utilised resources and recommended a series of actions to remove or scale down services in order of benefit and risk.

Over a 2-week period we implemented and measured the changes to ensure the system performance remained unaffected. This resulted in **a 46% reduction in Azure spend** and better awareness amongst the development team of their actions regarding costs.

46%
AZURE SPEND
REDUCTION



Data-Driven did a comprehensive audit of our Azure infrastructure and DevOps processes. They identified and improved several areas, saving our company thousands of dollars each month in subscription costs.

Rafic Habib,
Clinic to Cloud CEO

## **Contact Us**

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